



Advanced Traveler Information System (511 System)

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Open	1/19/2022 2:00 PM MST	Type	Request for Proposal
Close	3/16/2022 5:00 PM MDT	Number	RFP20221333
		Currency	US Dollar
Sealed Until	3/17/2022 10:30 AM MDT	Payment Terms	0% 0, Net 30

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NIGP Codes

NIGP Code	Description
905-80	Traveler's Assistance Services
208-00	Computer Software for Microcomputers (Preprogrammed)

Description

The Division of Purchasing (DOP), on behalf of the Idaho Transportation Department (ITD), is seeking an all-inclusive Advanced Traveler Information System (ATIS), also known as a 511 System. The 511 System must disseminate road Events and weather information and alerts via a website, mobile application, and Interactive Voice Response (IVR) phone service to the travelers. The 511 System must include Operator Data Entry System modules that allows the operators to input road and weather-related events in the traveler system that may impact road travel conditions for the travelers. The 511 System must have the capability of receiving data from third party services via Application Programming Interfaces (APIs) as well as have open API capability for sharing data with other ITD and external applications.

NOTE: THE FULL SOURCING EVENT IS ONLY AVAILABLE BY LOGGING INTO IPRO AT

<https://solutions.sciquest.com/apps/Router/SupplierLogin?CustOrg=StateofIdaho>. SUPPLIERS THAT ONLY VIEW THE DOCUMENTS AVAILABLE FROM THE PUBLIC WEBSITE, AND DO NOT LOGIN TO IPRO, MAY NOT HAVE ACCESS TO ALL DOCUMENTS (INCLUDING ATTACHMENTS, Q AND A, AND MORE). IT IS THE SUPPLIER'S SOLE RESPONSIBILITY TO ENSURE ACCESS TO THE FULL SOURCING EVENT BY LOGGING INTO IPRO; THE STATE WILL NOT BE RESPONSIBLE FOR A SUPPLIER'S INABILITY TO ACCESS INFORMATION THAT IS AVAILABLE BY LOGGING IN.

Prerequisites

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Buyer Attachments

1. [RFP Administrative Doc - Amendment 1.docx](#)
2. [511 RFP SOW.pdf](#)
3. [511 RFP Glossary.pdf](#)
4. [ITD Change Request Form.pdf](#)
5. [ITD Contract Discrepancy Notice.pdf](#)
6. [ITD Deliverable Acceptance Form.pdf](#)

Group 1: Business Information

Instructions:

- 1.1 (ME) Business Profile- Provide a profile of your business including Offeror’s business history, description of current service area, and customer base. ★
- 1.2 (ME) Experience - Describe in detail your knowledge and experience in providing services similar to those required in this RFP. ★
- 1.3 (M) Organizational Chart - Provide a copy of your organizational chart, including detail of any relationships with parent and subsidiary organizations. ★
- 1.4 (ME) Demonstrated Success - Provide specific data demonstrating previous success providing services similar to those required in this RFP. ★
- 1.5 (E) Customer Retention - Over the last ten (10) years, approximately what percentage of customers have chosen to remain with your company when given an option (e.g. exercising optional renewals, extending agreements, selecting your company again upon re-solicitation, etc.) ★
- 1.6 Please acknowledge the following:
Disclosure of Abortion Related Matters. The State is subject to the No Public Funds for Abortion Act, Idaho Code title 18, chapter 87 (the “Act”) and State employees who intentionally violate the provisions of the Act are subject to criminal prosecution. This provision is included in the Solicitation to aid in compliance with the Act. The State requests that Offeror disclose, unless Offeror is within one of the exemptions provided in the Act, if it or an affiliate is or becomes, during the term of the Contract (if Offeror is the awarded Contractor), an abortion provider and if it will use State facilities or public funds to provide, perform, participate in, promote or induce, assist, counsel in favor, refer or train a person for an abortion related activity. Please refer to the Act for definitions of the terms used in this section. ★

Group 2: Organization & Staffing

Instructions:

- 2.1 (ME) Project Lead - Identify the person who will be the dedicated Project Lead if Offeror is awarded a contract. Provide a description of the proposed Project Lead’s experience and qualifications (or upload a resume in response to Question 2.2). ★
- 2.2 You may submit a resume in response to the question above.
- 2.3 (ME) Key Personnel and Qualifications - Provide a list of key management, customer service and other roles to be used in the fulfillment of this Contract (in addition to the Project Lead). Provide role descriptions, including requisite qualifications and experience of the person(s)/role(s) identified, as well as an explanation of how the person in that role will contribute to the project. Your response should demonstrate the extent to which you have the expertise to accomplish the Scope of Work. ★
- 2.4 (M) Subcontractors - If you intend to utilize subcontractors, describe the extent to which they will be used to comply with Contract requirements. Include each position providing service, and provide a detailed description of how the subcontractors are anticipated to be involved under the Contract. Include a description of how the Offeror will ensure that all subcontractors and their employees will meet all Scope of Work requirements. NOTE: The information provided for subcontractors, if any, will be evaluated as part of Section 8.2, Other Key Personnel and Qualifications. If you do not intend to utilize subcontractor(s), provide a statement to that effect. ★

Group 3: Scope of Work

Instructions:

- 3.1 Download the attached Scope of Work and indicate your understanding and willingness to comply. ★
- 3.2 Offeror must upload the completed Scope of Work ★

Group 4: Cost Proposal

Instructions:

- 4.1 RFP 20221333 Cost Proposal ★

Group 5: Amendments

Instructions:

- 5.1 Questions and Answers - Amendment No 1 ★
- 5.2 Questions and Answers - Amendment No 2 ★

