

CITY OF GALESBURG



PURCHASING

55 West Tompkins Street
Galesburg, IL 61401
Phone: 309/345-3678

To: All Bidders of Record
From: Kraig Boynton, Purchasing Agent
Date: October 13, 2020
Re: Addendum No. 1 (CORRECTED)

Request for Proposal: Public Safety Software

Proposals Due: NOVEMBER 16, 2020 at 11:00 A.M., local time

This addendum provides a summary of the questions/answers received:

1. **RFP p. 4, Section 1** -- The RFP states "The proposal should include all necessary items and associated costs for software, hardware and any integrations." Further, RFP p. 14, Section 7 states, "Additionally, the City of Galesburg reserves the right to purchase all or some of the equipment independently. The intent would be to work with the vendor on these purchases. The vendor shall indicate the total cost of all requested items included in the RFP." To clarify, should each proposal response include pricing for all hardware?

Yes. Please include pricing for all hardware.

2. **RFP Section 1, Agency Profile:** The RFP states that "It is anticipated that other law enforcement agencies within Knox County may also desire to utilize this system for Records Management and for mobile capabilities." Please specify the number of anticipated users to inform vendor pricing.

Please refer to the RFP on page 5. The Galesburg Fire Department is also requesting a new Fire RMS. A separate Fire RMS RFP has also been released if you are interested in submitting a proposal.

3. **RFP Section 1, Agency Profile:** Please specify the types of mobile devices used by each agency (e.g., Windows, iOS, Android)

Please list your systems capabilities for types of mobile devices.

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- RFP p. 6, Section 1** -- Please detail the desired functionality of each interface listed within the RFP. Additionally, please name the third party vendor that provides the items listed as interfaces. (For example, please specify the Fire Records Management System referenced, etc.)

ANI/ALI information should populate in CAD from our Intrado Viper System.
Export CAD incident data to the Eventide Recording System.
CAD incidents should have the functionality to plot on a mapping application.
CAD should have the capability to send notifications by text and email.
CAD should be able to exchange data with updating capabilities to LEADS and NCIC.

CAD should be able to accept data from RapidSOS.

AVL needs to accept GPS data from mobile units to display on a mapping application.

Brazos E-citation data should import to the RMS.

Crash reporting data should import to the RMS.

Livescan data should import to the RMS.

Export JMS data to VINE.

Export JMS data to Telerus.

CAD should import data to a Fire RMS. A RFP for a new Fire RMS has also been released.

A Guidecard System such as APCO IntelliComm or Priority Dispatch should interface protocols with CAD.

Export JMS data to Cell Check Guardian RFID.

- RFP p. 6, Section 2, Item 3** -- The RFP states that Section 1 must contain a "RFP Cover Sheet." Is this referring to the form on RFP page 16 that includes "the same essential information as a W-9" marked "Return with Bid"?

No, this is just a general cover sheet identifying your company name and the title for the proposal. Inclusion of a table of contents would be very helpful as well.

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6. **RFP p. 12, Section 4, Item 10** -- The RFP asks, "Is a browser-based status monitor available." Please define the intended scope and functionality of this question.

We are looking for a CAD status monitor that can be signed into remotely or as a mobile application separate from in vehicle use. This is to have viewing capability of current calls for service for command officers or in the shift meeting room..

7. **RFP p. 13, Section 4, Functionality Worksheet Instructions** -- Does the City prefer to receive the completed Functionality Worksheet in an electronic (Excel) format to facilitate its review of vendor responses? Or is a printed copy of the specifications response also required?

Both formats are preferred.

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8. **RFP p. 8, Item 6.e.,4 (Optional Costs):** The RFP states the “Vendor Response to this RFP should cover [...] Data Conversion.” To facilitate our response to this item, please provide the following information:

- Number of Master Incident records: 992,292
 - (This includes links to People, Property, Business, Auto, Crash, Citations, etc.)
- Number of Master Names records: 256,868
 - Number of duplicate name records: Unknown
- Number of Property records: 123,564
- Number of Master Business records: 2,488
- Number of Master Auto records: 77,112
- Number of Citations records: 136,156
 - Number of Jail records: 38,490
 - (This includes Active Inmate, Inmate History, Sentence, Bond, Housing, etc.)
- Types of data sources: SQL and Access

We do not anticipate the desire to convert all records. We are mainly concerned with possibly the last 5 years of incidents, all master names, property, business records, auto records, last 5 years of citations, jail records and location premise/supplemental data.

Answer above in red.

9. **Functional Specifications, CAD, Item 328 --** The RFP states “The software must support a subset of note information by type.” Please clarify the functionality desired.

Is the note/message feature capable of specifying a type, classification or subject?

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10. **Functional Specifications, CAD, Item 329** -- The RFP states “The software must allow a document to be attached to a note via standard document controls.” Please clarify the functionality desired.

Is the note/messaging feature capable of having attachments? If so, what file types are accepted?

11. **Functional Specifications, CAD Mapping, Item 15** -- The RFP states the “Map must support the following functions (via right click or toolbar): Preview View.” Please clarify the functionality desired.

Are the map functions listed available by right clicking or on a toolbar?

12. The RFP references 19 fire departments, seven EMS departments, and seven police departments; however, details are included for only eight of these agencies. Will the City please specify how many (and which) agencies intend to be part of the proposed project?

The CAD software configuration will need to have the following number of agencies available in the system for dispatching purposes: 19 Fire Departments, 7 EMS Departments and 7 Police Departments. All police agencies and the Galesburg Fire Department will need mobile CAD. We would also like for all police agencies to have the capability to utilize RMS. Please reference the RFP for specific Department user details.

13. How many total CAD users does the City anticipate for the proposed project? This includes call takers, dispatchers, supervisors, etc.

There will be approximately 30 CAD users.

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14. Do the fire departments desire an interface to existing Fire RMS platforms?
- If so, please provide the Fire RMS platform vendor and version.
 - If not, is a new Fire Records system requested as part of the RFP?
 - If a new system is requested, is ePCR required?

No, we do not wish to interface to the existing Fire RMS. A new Fire Records System is requested as part of the RFP also. The new system will not require ePCR. A separate Fire RMS RFP has been released as well.

15. Does the agency desire AVL functionality that can display historical unit location data, or are only real-time displays of data desired?

We will require both

16. Do the agencies currently track commendations, training, complaints, and discipline within their RMS platforms? If not, is this functionality desired within the new system?

No, we do not. However, information on this capability would be acceptable

17. What is the desired functionality of the mentioned "community portal"?

We are interested in an online incident reporting and crime statistics platform for citizens.

18. Will the City please provide the following information with regard to the Telerus interface? **To JMS such as name, release date information, charges and bail**

Data for export

- Data for import – **none**
- Type of data transfer (REST, SOAP, SFTP, fileshare, etc.) **FTP**
- Frequency of data transfer **5 minutes**

Answers above in red.

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19. Will the City please describe the desired functionality of the Guidecard System interface?

A Guidecard System such as APCO IntelliComm or Priority Dispatch should interface protocols with CAD

20. Does the City desire commissary and inmate phone interfaces? If so, please provide the vendor and version for each interface.

No

21. With regard to the Livescan interface, please specify the vendor and version required for integration.

Morpho Trust USA is the vendor but the version is unknown at this time

22. Will the City please provide the number counts below for all of the following agencies and any additional participating agencies referenced in question 1: Galesburg Police Department, Galesburg 911 PSAP, Galesburg Fire Department, Knox County Sheriff's Office, Abingdon Police Department, Knoxville Police Department, Maquon Police Department, Williamsfield Police Department, and Yates City Police Department:

- Number of CAD seats 6
- Number of backup seats 10
- Number of CAD users 30
- Number of Jail beds 150
- Number of Jail users 45
- Number of Mobile units 47
- Number of sworn officers 154

Answer above in red

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23. Due to current health concerns surrounding COVID-19, CentralSquare's offices are currently closed. Will the City consider accepting an electronic submittal of responses to the RFP in lieu of the requested hard copies?

Yes. Proposals can be emailed in .pdf format to Kraig Boynton, Purchasing Agent. kboynton@ci.galesburg.il.us. These must be received by the due date and time advertised. Email subject must state: Bid Proposal for Public Safety Information Software

I acknowledge receipt of Addendum No. 1 _____

Name of firm

Authorized Signature

CC : Bid File