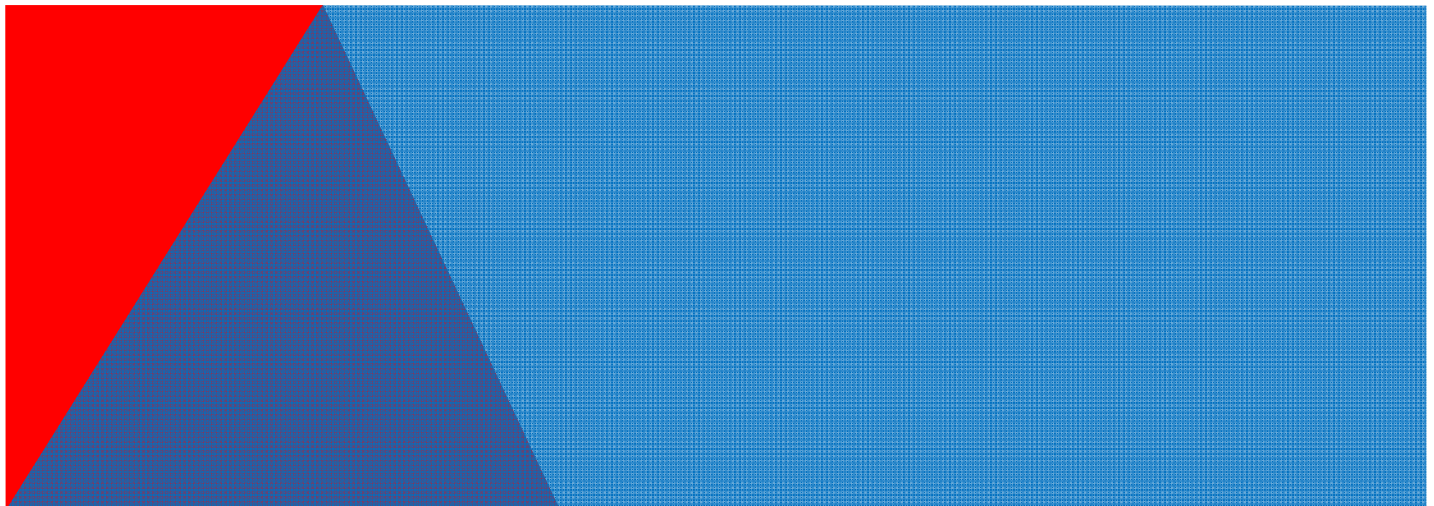




May 2020

Mariana Figueroa-Fourquet
Customer Relationship Manager





RELAY TEXAS
 SERVICE COMPENSATION INVOICE FOR THE MONTH OF:
May 2020

INVOICE DATE: 6/10/2020 Revised: 6/18/2020
 INVOICE NUMBER: 10040200000157
 Sprint Communications Company L.P. Tax ID: 43-1408007
 Public Utility Commission of Texas
 Jay Stone, CTCM, CTPM, PUCT Contract/Program Administrator

SERVICE COMPENSATION:

Usage Charges / TRS	\$30,107.84
Usage Charges / CapTel	\$64,031.78
Total Usage Charges for this Invoice	\$94,139.62

ASA NON-COMPLIANCE:

ASA Non-Compliance and overbilling	\$0.00
Total Service Compensation with ASA Non-Compliance and overbilling	\$94,139.62

PUBLICITY EXPENSE:

Outreach Expense Non-reimbursement for May 2020	\$0.00	
Outreach Expense Reimbursement for May 2020		\$270.00
Total Service Compensation with Outreach Expense Reimbursement		\$94,409.62

AUDIT EXPENSE:

SSAE 18 Type II Audit	\$0.00
Quality Assurance Audit	\$0.00
Total Service Compensation with Audit Expenses	\$94,409.62

LAST MONTH'S BALANCE LEFT OVER AFTER PAYMENT BY RELAY TEXAS: \$102,982.15

Adjustment (shows as On Account Cash) \$0.00

TOTAL AMOUNT DUE (): \$197,391.77**

I certify that the above charges are to the best of my knowledge accurate, current, just and have not been billed except as indicated and that payment therefore has not been received by Sprint. Invoice accurately describes the Services performed and the Services were performed in compliance with the Contract.

 Mariana Figueroa-Fourquet
 Customer Relationship Manager - Relay Texas

6/18/20

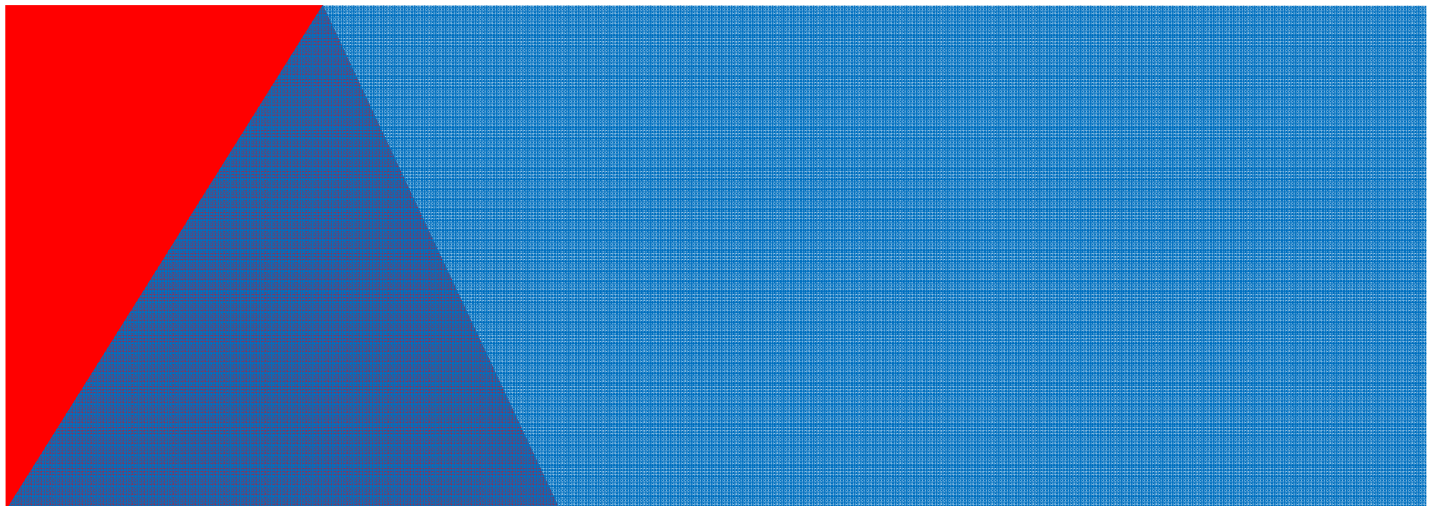
 Date

** See Texas invoices & payments reflecting payments received through May 8, 2020



DETAILS OF COMPENSATION AND STATISTICS

YEAR-TO-DATE PAYMENT HISTORY



RELAY TEXAS
DETAILS OF COMPENSATION AND STATISTICS - TRS
(Mandatory)
MAY 2020

INVOICE NUMBER: 10040200000158

Conversation Minutes	17,291.76	
Less Interstate Minutes	4,588.03	
Total Billable Minutes	12,703.73	
Price per Minute of Service	\$2.37	
Billable Minute Compensation		\$30,107.84
Publicity Expense (non reimbursable)	\$0.00	
Publicity Expense		\$270.00
ASA-Non Compliance Penalty		\$0.00
SSAE 18 Type II Audit		\$0.00
Quality Assurance Audit Expense		\$0.00
Total Compensation		\$30,377.84
<hr/>		
Number of Billable Calls		2,899
Average Length of Outbound Calls (conversation minutes)		5.82
Average Length of Completed Relay Calls (session minutes)		7.33
Average Call Setup/Wrap Up Time (minutes)		20.60%
<hr/>		
ASA (in seconds)		1.50

RELAY TEXAS
 DETAILS OF COMPENSATION AND STATISTICS - CAPTEL
 (Mandatory-Optional)
MAY 2020

INVOICE NUMBER: 10040200000158

Conversation Minutes	40,563.33	
Less Interstate Minutes	8,059.89	
Total Billable Minutes	32,503.44	
Price per Minute of Service	\$1.97	
Billable Minute Compensation		\$64,031.78
Publicity Expense		\$0.00
ASA-Non Compliance Penalty		\$0.00
<u>Total Compensation</u>		<u>\$64,031.78</u>
Number of Billable Calls		14,726
Average Length of Outbound Calls (conversation minutes)		2.75
Average Length of Completed Relay Calls (session minutes)		3.21
<u>Average Call Setup/Wrap Up Time (minutes)</u>		<u>14.33%</u>
ASA (in seconds)		10.99

**RELAY TEXAS
YEAR-TO-DATE PAYMENT HISTORY
Texas invoices & payments**

Account number: 926099087

Invoice No.	Usage Period	Invoice Amt	Payment Amt	Difference	Date Received
10090170000151	9/1/17 - 9/30/17	\$161,241.88	\$161,241.88	\$0.00	11/29/2017
10100170000151	10/1/17 - 10/31/17	\$174,722.55	\$174,722.55	\$0.00	12/22/2017
10110170000151	11/1/17 - 11/30/17	\$152,820.10	\$152,820.10	\$0.00	1/18/2018
10120170000151	12/1/17 - 12/31/17	\$160,872.49	\$160,872.49	\$0.00	3/15/2018
10010180000151	1/1/18 - 1/31/18	\$176,980.91	\$176,980.91	\$0.00	4/5/2018
10020180000152	2/1/18 - 2/28/18	\$150,925.85	\$150,925.85	\$0.00	4/5/2018
10030180000152	3/1/18 - 3/31/18	\$169,500.56	\$169,500.56	\$0.00	5/7/2018
10040180000152	4/1/18 - 4/30/18	\$155,443.08	\$155,443.08	\$0.00	6/15/2018
10050180000153	5/1/18 - 5/31/18	\$153,308.29	\$153,308.29	\$0.00	7/24/2018
10060180000153	6/1/18 - 6/30/18	\$167,488.52	\$167,488.52	\$0.00	8/15/2018
10070180000153	7/1/18 - 7/31/18	\$156,486.19	\$156,486.19	\$0.00	9/14/2018
10080180000153	8/1/18 - 8/31/18	\$165,156.66	\$165,156.66	\$0.00	10/19/2018

Amount owed for Fiscal Sep. 2017-Aug. 2018 **\$0.00**

Invoice No.	Usage Period	Invoice Amt	Payment Amt	Difference	Date Received
10090180000153	9/1/18 - 9/30/18	\$177,838.80	\$177,838.80	\$0.00	11/27/2018
10100180000153	10/1/18 - 10/31/18	\$182,077.71	\$182,077.71	\$0.00	2/26/2019
10110180000155	11/1/18 - 11/30/18	\$207,554.92	\$207,554.92	\$0.00	1/30/2019
10120180000156	12/1/18 - 12/31/18	\$139,307.70	\$139,307.70	\$0.00	2/26/2019
10010190000156	01/1/19 - 01/31/18	\$139,945.21	\$139,945.21	\$0.00	3/28/2019
10020190000156	02/1/19 - 02/28/19	\$125,139.97	\$125,139.97	\$0.00	4/12/2019
10030190000156	03/1/19 - 03/31/19	\$135,472.88	\$135,472.88	\$0.00	5/9/2019
10040190000156	04/1/19 - 04/30/19	\$197,566.19	\$197,566.19	\$0.00	6/21/2019
10050190000156	05/1/19 - 05/31/19	\$136,835.25	\$136,835.25	\$0.00	7/25/2019
10060190000156	06/1/19 - 06/30/19	\$130,400.98	\$130,400.98	\$0.00	8/22/2019
10070190000156	07/1/19 - 07/31/19	\$140,465.66	\$140,465.66	\$0.00	8/30/2019
10080190000156	08/1/19 - 08/31/19	\$136,967.58	\$136,967.58	\$0.00	10/10/2019

Amount owed for Fiscal Sep. 2018-Aug. 2019 **\$0.00**

Invoice No.	Usage Period	Invoice Amt	Payment Amt	Difference	Date Received
10090190000157	09/1/19 - 09/30/19	\$138,920.07	\$138,920.07	\$0.00	11/21/2019
10100190000157	10/1/19 - 10/31/19	\$175,030.34	\$175,030.34	\$0.00	1/9/2020
10110190000157	11/1/19 - 11/30/19	\$210,862.10	\$210,862.10	\$0.00	2/7/2020
10120190000157	12/1/19 - 12/31/19	\$131,647.37	\$131,647.37	\$0.00	2/26/2020
10010200000157	01/1/20 - 01/31/20	\$140,451.43	\$140,451.43	\$0.00	3/11/2020
10020200000157	02/1/20 - 02/29/20	\$140,339.14	\$140,339.14	\$0.00	4/21/2020
10030200000157	03/1/20 - 03/31/20	\$142,176.79	\$142,176.79	\$0.00	
10040200000157	04/1/20 - 04/30/20	\$102,982.15	\$0.00	\$102,982.15	
10040200000158	05/1/20 - 05/31/20	\$94,409.62	\$0.00	\$94,409.62	

Amount owed for Fiscal Sep. 2019-Aug. 2020 **\$197,391.77**

Total amount owed **\$197,391.77**

