



INDOT RFP #2001
Questions and Answers
Posted: January 23, 2020

Questions received January 20, 2020:

Question: For INDOT RFP #2001, Item #04 (Dispatch and Engineering Operation Services for the INDOT Traffic Management Call Centers in Indianapolis and Gary), will INDOT please clarify the two rate documents given with the TMC RFP? In "Appendix D Section 3 rates" document you give different rates for 13 operators. Is this the current direct labor rates being paid to each of the identified operators? Is there separate classifications for them or is this by seniority level of expertise?

Answer: This is by level of expertise. There is no classification variant.

Question: For INDOT RFP #2001, Item #04 (Dispatch and Engineering Operation Services for the INDOT Traffic Management Call Centers in Indianapolis and Gary), Will the Department explain the "Adj to Transcore Contract Rates 2019Dispatch" document. Is this the maximum invoice amount being charged or allowed under the contract from 2019 to 2020?

- Is the 7/1/19-6/30/20 New Hourly Rates column highlighted in yellow at the bottom, the current, current direct labor rates for FTE's and PTE's?
- Will the Department clarify the current minimum positional labor rates for the operators?
- Are the New Hourly Rates listed in the right column and highlighted in yellow at the bottom the minimum direct labor rates expected to be paid to operators or a maximum, not to exceed to be paid through 6/30/2020?

Answer: For INDOT RFP #2001, Item #04 (Dispatch and Engineering Operation Services for the INDOT Traffic Management Call Centers in Indianapolis and Gary), The monthly rate of \$76,224.08 is the rate based on 2136 Operator Hours / Month and 173 Supervisor Hours / Month. It was grown from the original rate listed in the 2011 Contract based on the "Employment Cost Index, Wages and Salaries (not seasonally adjusted), for private industry workers." It is not the maximum payable monthly amount. Recently, INDOT agreed to furnish 2,266 Operator Hours / Month maximum to even out operations as needs have grown with heavy operational activities and new ITS assets. INDOT provides quarterly adjustments to settle the extra work requested. The current RFP anticipates 2,275 Operator Hours / Month plus Supervision.

- Yes. \$29.21 / hour (Full Time) and \$24.10 / hour (Part Time).
- INDOT has not specified a minimum position rate.



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- c. These are the hourly rates for full time and part time positions for extra hours worked in excess of the 2136 operator hours / month current agreement.

Questions received January 21, 2020:

Question: For RFP 2001, Item #14 (On Call - Project Development Services), is the prequalification category 17.1 (Drainage Design for Driveway Permits) correct? This prequalification is not usually required when working directly for INDOT.

Answer: For RFP 2001, Item #14 (On Call - Project Development Services), the prequalification category 17.1 (Drainage Design for Driveway Permits) has been replaced with 17.4 (Bridge Hydraulic Design).

Question received January 22, 2020:

Question: For INDOT RFP #2001, Item #04 (Dispatch and Engineering Operation Services for the INDOT Traffic Management Call Centers in Indianapolis and Gary),

- As part of the price proposal do firms need to include the provision of the contingency hours or will those be paid for separately?
- There appears to be an error in in the estimate of hours for the Indianapolis Center (Page 3 of the scope of work document). As shown on the attached copy, the original table shows 55 hours per weekday, however the individual hours add up to 57 hours per day. This results in an additional 520 hours per year. Please provide an updated table or advise on how many hours firms should use for pricing.
- How will firms be compensated for dispatcher hours expended beyond the hours shown in the RFP?
- Is there a desired format for how firms should show costs for the five 200-hour, optional on-call engineering projects?
- Do firms need to provide billing rates for the various staff classifications that may work on the optional on-call projects?

Answer: The answers to the questions posed are provided below:

- The recommended price proposal format should include a monthly fixed rate for standard operation hours and separate operator hourly rates for contingency hours.
- Please omit the 2nd Operator Hour during the 10 PM and 11 PM hour. Anticipate that 3 (three) Operators will work until 10 PM as shown and anticipate that only 1 (one) Operator will typically cover the period between 10 PM and 6 AM.
- The recommended price proposal format should include a monthly fixed rate for standard operation hours and separate operator hourly rates for contingency hours. Hours expended, beyond those

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listed in the RFP, will either be requested by the Consultant and approved in advance by INDOT or requested by INDOT in anticipation of a Department need. The Contingency is acknowledged in an effort to provide a measure of flexibility and ensure that the Department can be responsive to changing conditions and the Consultant is responsive to those needs.

- D. and E. No format guidance is provided. Hourly rates for engineering services will be negotiated subsequent to selection and consider approved audited overhead rates.

Please continue to e-mail your RFP questions to ContractsRFP@indot.in.gov.